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GOVERNMENT OF ARUNACHAL PRADESH  
OFFICE OF THE DIRECTOR OF HEALTH SERVICES CUM EXECUTIVE DIRECTOR,  
APCMUHS  
NAHARLAGUN

No. APCMUHS/58/2015

Dated Itanagar the 28<sup>th</sup> September 2016

**Minutes of the meeting**

A meeting of the **Arunachal Pradesh Chief Minister's Universal Health Insurance Society** (APCMUHS) was held on 28<sup>th</sup> September, 2016 at the CS Conference hall, Secretariat complex, Itanagar which was chaired by Shri Pema Khandu, Hon'ble Chief Minister – cum – Chairman of APCMUHS Society. The members who attended the meeting are as attached at *Annexure 1*.

The meeting began with a power point presentation by Shri Kaling Tayeng, Commissioner (Health) outlining the features of the scheme, its status, performance, empanelment of hospitals, claim settlement, recommendations of Ashish Kundra Committee etc.


Open discussions were held led by Chairman and members present regarding the issues in enrolment process, system to check duplication of cards, dishonouring of cards by hospitals especially in Dibrugarh, unnecessary rejections of claims on bills raised by hospitals, package revision, premium payment, etc.

After detailed discussion regarding various aspects of the scheme among the members the following were the conclusions arrived at:

1. Recommendations of committee headed by Shri Ashish Kundra, Commissioner (Finance) (Ashish Kundra Committee) that included having centralized system of remitting of claim settlement & budgeting, establishment of Program Management Unit (PMU) with required manpower etc were accepted.
2. Disease packages and package rates may have to be relooked at.
3. The proposal of payment directly to beneficiaries as reimbursement of their medical expenses as per already defined package rates even if the hospital is not empanelled (specifically for highly specialised hospitals which do not subscribe to the insurance model like CMC Vellore, Tata Memorial, Mumbai, AIIMS Delhi, etc) was accepted. The insurer was asked to work out the modalities.
4. The option for increased coverage beyond 2 lacs by interested individual families wherein top up premium would be paid by individual families was agreed to in principle. But the insurance company expressed its inability to do the collection of the top up premium from different districts by them as they do not have offices or manpower there. The insurance company officials were asked to look into it again and explore possibilities of doing it.

5. To enable early settlement of claims insurance company officials were directed to delegate authority to the company doctor posted at Itanagar for verification and final settlement of claims. The house felt that there is no necessity for physical papers verified by the insurance company doctor posted at Itanagar to be again subjected to recheck at Mumbai office. The insurance company officials assured to look into the matter.
6. The Chief Medical Superintendent of Tomo Riba State Hospital (TRSH), Naharlagun complained that most of bills raised by his hospital on the claims have not been paid and also cited instances wherein there have been rejections on flimsy ground or the reason for rejections were not mentioned even after it was verified by insurance company's doctor posted at Naharlagun. The Chairman took exception to the delay in settlement of claims and directed the insurance company and TPA officials to settle all the due claims of hospitals at the earliest. The insurance company officials assured that they shall give priority to settlement of claims of government hospitals and as a step towards it, a senior doctor from the TPA will be visiting the state shortly to sort out the issue as part of a committee that will also have doctors from state government.
7. The house took serious view of the matter of dishonouring APCMUHIS cards and discontinuation of service in several hospitals especially in Dibrugarh where most of the serious patients from eastern part of the state depend for treatment. In response to the concerns raised by several members including Hon'ble Ministers, Hon'ble Parliamentary Secretaries and HMLAs on various issues about the scheme the chairman decided to form a committee to be headed by Shri Mohesh Chai, HMLA Tezu to look into the issues raised by them. The committee was asked to visit hospitals in Dibrugarh, study the functioning of scheme in Hyderabad (Telangana & Andhra Pradesh) and recommend further improvements so that the scheme functions smoothly without difficulty to the patients.
8. On reducing the number of empanelled hospitals, since there were divergent views, the Chairman asked the Dr Mohesh Chai Committee to look into it.
9. To avoid duplicity of cards / individuals the Insurance Company was asked by the Chairman to explore the possibility of putting in place a system for software check and if possible to go for Aadhar based seeding.
10. The Chairman directed the Finance Department to expedite the process for sanction of funds for release of outstanding premium to Insurance Company.

The meeting ended with vote of thanks.

  
 (Kaling Tayeng), IAS  
 Commissioner (Health & FW)  
 Govt. of Arunachal Pradesh  
 Itanagar

No. APCMUHIS/58/2015/401

Dated Itanagar the 4<sup>th</sup> November 2016

Copy to:

- I. PPS to the Hon'ble Chief Minister , Arunachal Pradesh cum Chairman, APCMUHI Society , Itanagar for information
- II. PS to Hon'ble Minister (Health & FW), Govt of Arunachal Pradesh, Itanagar
- III. PS to Hon'ble Parliamentary Secy (Health & FW), Arunachal Pradesh, Itanagar
- IV. Dr Mohesh Chai, Hon'ble MLA cum Chairman, APCMUHIS review Committee, Itanagar
- V. PS to Chief Secretary, Government of Arunachal Pradesh, Itanagar
- VI. PA to Commissioner (Finance), Government of Arunachal Pradesh, Itanagar.
- VII. PA to Commissioner (RD&PR), Government of Arunachal Pradesh, Itanagar .
- VIII. PA to Commissioner (Health & FW), Government of Arunachal Pradesh, Itanagar.
- IX. Secretary (Planning), Government of Arunachal Pradesh, Itanagar.
- X. Secretary (Law), Government of Arunachal Pradesh, Itanagar.
- XI. Spl. Secretary (Health & FW), Government of Arunachal Pradesh, Itanagar
- XII. The Director of Health Services cum Executive Director, APCMUHIS.
- XIII. Chief Regional Manager, New India Assurance Company Ltd., Guwahati for further needful action
- XIV. Vice President, DHS-TPA, Mumbai for further needful action
- XV. The Finance & Accounts Officer, Directorate of Health Services for information and further needful action.
- XVI. The State Nodal Officer ( APCMUHIS) Directorate of Health Services for information and further needful action
- XVII. Office copy.

Diths/Recd...  
 S.R. No. 59  
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 Date: 20/12/16

Dy. No. 119  
 Spl. Secretary (Health & FW, IT) Cell  
 Dtd. 13-12-16

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 19/12/16  
 NO (APCMUHIS)

*[Handwritten signature]*  
 (Kaling Tayeng) IAS  
 Commissioner (Health & FW)  
 Govt. of Arunachal Pradesh  
 Itanagar

~~NO (APCMUHIS)~~  
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 21/12/16

A roll for the Meeting to "Restructured APCMUHIS" chaired by the Hon'ble Chief Minister on 28<sup>th</sup> Sept/2016 at C.M. Conference Room, Shreegar.

Annexure - I

Sl. No.	Name	Designation	Phone/Mobile No.	E-mail Address	Signature	Remarks
1	Pema Khandu	Hon'ble Chief Minister				
2	Chowra Naci	DCM.				
3	Govinda Kura	Minister (Health)				
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12	DR. MOHESH CHAND	MLA (TEW)	9862421234			
13	Gabriel D. Vargha	MLA, A.P.	09402028578			
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17	Dr. Tana Takem	Nodal Officer, APCMUHIS	9436042633	apcmuhis@gmail.com		

18	Ashish Kundra	Comm. Finance	
19	Paav D. Sonu	Post. Secy (Tourism)	Mr M
20	Laxman Saini	MLA	Saini
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